

# Non-Discrimination in the Delivery of Health Care Services



## **Purpose:**

*To prevent discrimination by the practice and staff in violation of the below stated policy*

## **Policy:**

*It is the policy of the practice not to discriminate in the delivery of health care services on the basis of race, ethnicity, national origin, religion, sex, age, health status (to include, but not be limited to mental or physical disability or medical condition, genetic information, claims experience, medical history, evidence of insurability, and conditions arising out of acts of domestic violence ), or sexual orientation*

## **Procedures:**

*An individual shall be designated as the compliance officer for the policy. This person may have other responsibilities.*

*The compliance officer shall be responsible for:*

- 1. Receiving complaints alleging violation of the policy and ensuring that the appropriate measures are undertaken to address those complaints, and*
- 2. Educating staff regarding the policy and procedures*
- 3. Persons seeking to file a complaint shall be given the name, title and contact information of the compliance officer.*